

ATTACHMENT K - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
ITB 25-11
CHARTER BUS SERVICES

FOR: Florida Trails, Inc., d/b/a Annett Bus Lines
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, via email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **February 13, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the solicitation number and title listed at the top of this page.

Company Providing Reference Florida School for the Deaf and the Blind
Contact Name and Title/Position Amy Lynn Pettit Public Transportation Specialist
Contact Telephone Number 904-821-2822
Contact Email Address pettita@FSDBK12.Org

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments:

We have been contracted with Annett for 25+ years to transport our long distance students and to service numerous Field Trips throughout the year.

2. How would you rate this Company's knowledge and expertise?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Due to weather and other circumstances especially with Field Trips I am constantly making changes and there is never an issue.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

5. How would you rate the dynamics/interaction between the Company and your staff?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments:

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Brian Annett Rating: 3

Name: David Annett Rating: 3

Name: Wade Scheel Rating: 3

Name: marcus Sands Rating: 3

Comments:

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: Prompt service, flexibility, customer service, providing safe transport for our students and staff.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: N/A

9. Would you recommend this Company's services to your organization again?

Comments: yes